

HOSPITALITY



NATIONAL CODE: SIT50422

DIPLOMA OF HOSPITALITY MANAGEMENT [UNITRACK]

Create unforgettable experiences with a Diploma of Hospitality Management. This course prepares students to employ a combination of cookery/hospitality and managerial skills to effectively operate hospitality venues.

CAMPUSES

BRISBANE

OVERVIEW



INTAKES
Monthly



DURATION
52 weeks



INDUSTRY PLACEMENT
36 Completed Shifts



INTERNATIONAL STUDENTS
Yes



CRICOS CODE:
114870F



CONTACT HOURS
20



Entirely On-Campus

Want to get a start in business?
You need training.

Watch the Video



THIS COURSE ARTICULATES OR PACKAGES WITH THE FOLLOWING UNIVERSITIES:



DIPLOMA OF HOSPITALITY MANAGEMENT [UNITRACK]

About this Course:

The Diploma of Hospitality Management is designed for those aiming to step into senior roles within the hospitality industry. This qualification equips you with advanced skills and knowledge to manage and coordinate operations across various hospitality sectors, including restaurants, hotels, motels, catering services, clubs, pubs, cafés, and coffee shops. It will also prepare you to operate independently and take on significant responsibilities, such as overseeing staff, making strategic business decisions, and ensuring smooth day-to-day operations. This diploma provides a pathway to becoming a departmental or small business manager, offering opportunities to develop targeted skills and gain practical experience in hospitality settings. Whether you're looking to advance in your current role or pivot to a new career within the hospitality sector, this qualification supports multiskilling and professional growth in an ever-evolving industry. Additionally, it offers pathways to further education at prestigious universities.

What You'll Learn

- Implement and monitor work health and safety, and enhance customer service.
- Manage conflict, finances, budgets, and staff rosters.
- Lead and manage people, and establish business relationships.
- Ensure food safety, develop a food safety program, and provide responsible service of alcohol.
- Plan catering, control stock, and design and cost menus.
- Make presentations, manage meetings and use industry information.

Career Outcomes

HOSPITALITY MANAGER

SOUS CHEF

RESTAURANT MANAGER

Our graduates work in the world's biggest hotels



See why more than 30,000 students chose Charlton Brown.

Watch the testimonials.



Franchesca Israel
Thank you for the great service and guidance in educating students. I finished my certificate in this college because they're very helpful and professional.



Angelica Okawa
Words cannot express accurately enough how grateful I am for having Fanny as my trainer during most of my Diploma in Early Childhood Education and Care. The level of her service delivery was above and beyond my expectations, as well as her ethics and the knowledge and skill set she kindly shared with her students, always with a positive attitude, broad smile and gentleness that are her trademark.

INTAKE DATES

2025

MAY

Tuesday, 06th

JULY

Monday, 07th

SEPTEMBER

Monday, 01st

OCTOBER

Monday, 13th

TUITION FEES (DOMESTIC / PERMANENT RESIDENT)

Course Name	Course Duration	Domestic / Permanent Resident	Campus Availability	Intakes
Diploma of Hospitality Management [UniTrack]	52 weeks	\$5,000	BNE	Monthly

ENTRY REQUIREMENTS

AGE	GRADE	IELTS
18	11	5.5

■ AGE

Minimum age of 18 years or turning 18 years old prior to commencement of the course

■ EDUCATION & EXPERIENCE REQUIREMENTS

Year 11 Australian Senior High School Certificate, or equivalent (e.g. completion of Year 12 or High School in the students home country) with full academic results.

■ ENGLISH LANGUAGE

Upper-Intermediate English (equivalent to 5.5 academic or general IELTS) or successful completion of college LLN Test

■ REQUIRED IDENTIFICATION

Photo ID and evidence of citizenship (international students must provide copy of passport)

■ COMPUTER SKILLS & EQUIPMENT

Students on this course require computer access for learning purposes and to complete course assessments. As such, learners must have beginner/intermediate computing skills including use of Microsoft Office programmes, in addition to hardware requirements of a desktop or portable computer with keyboard, pointing device, speaker, web camera and microphone, and a broadband internet connection.

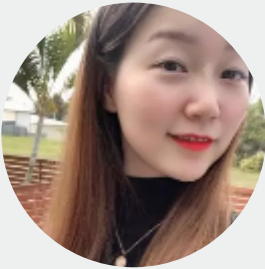
■ ADDITIONAL REQUIREMENTS

Specific Updates to English Language Requirements for Student Visas
General Student Visa: The minimum IELTS score has increased from 5.5 to 6 (or equivalent).
Packaged ELICOS: The minimum IELTS score to undertake a packaged English Language Intensive Courses for Overseas Students (ELICOS) program has increased from 4.5 to 5.0.

FURTHER INFORMATION

Students who are unable to meet the academic or English language criteria may in some cases be eligible to undertake our Language, Literacy & Numeracy (LLN) test. Criteria may change at any time without notice. Additional English language requirements may apply to international applicants from non-English speaking backgrounds wishing to articulate on a visa package into a university programme. Students must be able to (and are required to) enrol, participate, demonstrate progression-of, and complete this course.

BRISBANE COURSE TRAINERS



Fiona Fan

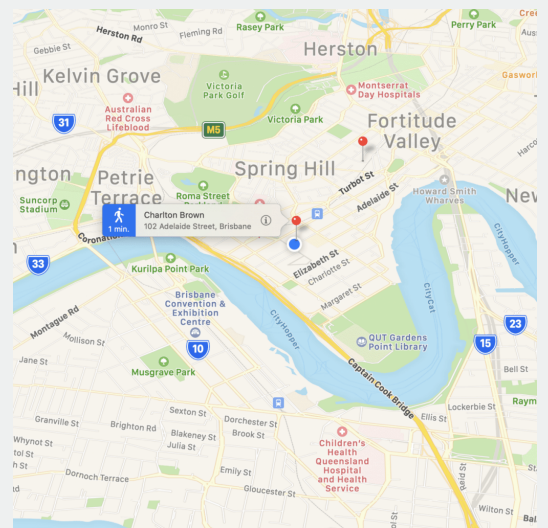
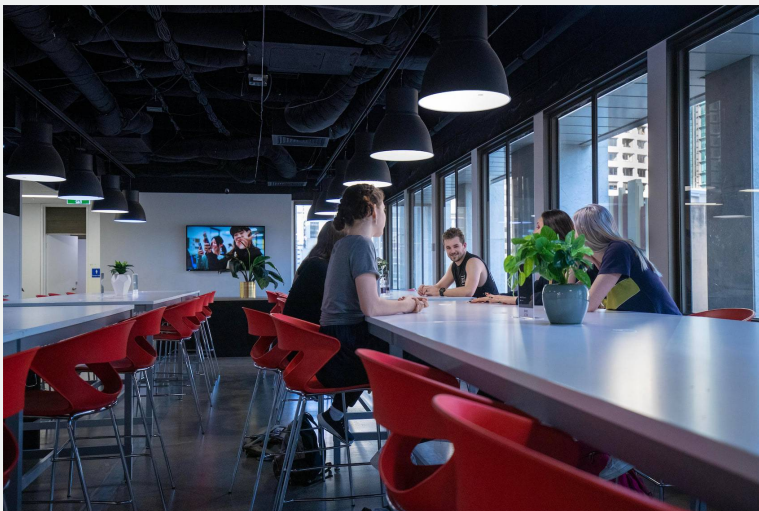
I have more than 12 years experience in Hospitality industry, including cafes, restaurants, hotel.
I owned and managed 3 cafe restaurants in Brisbane for close to 10 years!

Starting to work as Hospitality trainer/Lecturer since 2018, delivering qualification like Diploma of Hospitality and Advanced diploma of Hospitality as well as short courses such as RSA, Food safety and Making espresso.

BRISBANE & FACILITIES

YOUR CAMPUS

Overlooking King George Square in the heart of Brisbane's CBD, NIET Group Brisbane Centre features 10 tutorial rooms, two lecture theatres, library and digital media lab, alongside modern computer lab & large open recreation & study spaces. The campus is just metres from major bus and train terminals, extensive retail & accommodation options.




Level 4, 102 Adelaide Street, Brisbane, 4000

SESSION LOCATIONS



TEAMS CALL



Whether you're working with teammates on a project or planning a weekend activity with loved ones, Microsoft Teams helps bring people together so that they can get things done. It's the only app that has chats, meetings, files, tasks, and calendars in one place—so you can easily connect with people and bring plans to life.

VIEW IN MAP 